

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 05th day of May'2025
C.G.No.358/2024-25/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. Y.S. Ravi Kumar, Chenchugaripalli (V), Vontimitta (M), Kadapa Dist.	Complainant
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AND

1. Superintending Engineer/O/Kadapa	
2. Dy.Executive Engineer/O/ Vontimitta	
3. Executive Engineer/O/Kadapa	Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.05.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 26.03.2025 at Vontimitta stating that he applied for service connection but the respondents did not release the same.

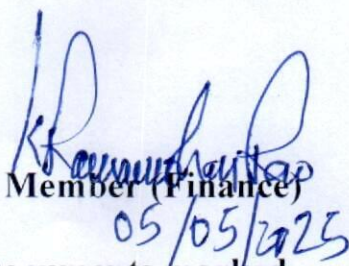


02. The said complaint was registered as C.G.No.358/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they asked the complainant to submit the necessary documents since he has not submitted the same along with the application. Accordingly, the complainant submitted the necessary documents and they released the service connection.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they asked the complainant to submit the necessary documents since he has not submitted the same along with the application. Accordingly, the complainant submitted the necessary documents and they released the service connection. The complainant when we contacted him through phone, reported that the respondents released the service connection. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.

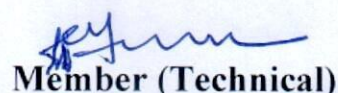


No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,
Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of
Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the
date of receipt of this order and the prescribed format is available in
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 05th day of May'2025.


Member (Finance)
05/05/2025


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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23/10/00